



## QUALITY POLICY STATEMENT

*To ensure accurate and timely analytical results and services and to continuously meet or exceed the requirements of our clients and ISO/IEC 17025:2017.*

A handwritten signature in black ink, appearing to read "Richard Shier", is written over a horizontal line.

Richard Shier, President  
Effective date: 2021-04-20

It is our commitment at AccuTrust Laboratories Ltd. to provide testing, calibration and inspection in accordance with stated methods and customers' requirements.

Our management is committed to good professional practice and quality customer service. The quality and reliability of results are guaranteed through continuous improvement of test methods. Tests are performed according to customer and regulatory requirements.

Customer service includes satisfaction, accuracy and punctual delivery. The quality management system strives to satisfy and exceed the requirements of clients. Excellence in the workplace is promoted through training and education, providing equipment and tools to perform duties in a professional manner. Our personnel are trained to a level of competence to understand and implement the Quality Management System.

ISO/IEC 17025:2017 Quality Management System is integrated into everyday activities.

Objectives set out in the Quality Management System are:

1. To be recognized as a professional testing laboratory and inspection body undertaking its work with utmost integrity.
2. To maintain a specified level of accuracy, impartiality, technical capability, and management ability when providing its testing, calibration, inspection, and reporting services.
3. To gain and retain confidence from our customers by maintaining quality in the services provided.

We at AccuTrust Laboratories Ltd. will regularly review this Quality Policy to ensure that the effectiveness of the Quality Management System is continuously improved, and the quality objectives established at relevant functions and levels within AccuTrust Labs are achieved.